



Warranty Inspection and Repair Policy

If there is any issue with any products or parts manufactured by TMI the following steps must be taken or the warranty will be voided:

1. Sign this Warranty Inspection and Repair Policy to show you have read and understand the following steps.
2. Please Fax this form to TMI (310)323-8397 (fax)
3. Call TMI (310) 323-1134- to inform us of the issue, and to provide warranty information (date of purchase, invoice #, invoice date, serial # etc.)
4. Send item to an authorized TMI repair center or directly to TMI for inspection.
5. After inspection the customer must verify and receive authorization from TMI for any repair costs under warranty.
6. Once warranty and repair agreements have been verified the customer can repair or replace the item directly with TMI or the authorized repair center.
7. If the item is not under warranty the inspection and/or repair costs will be the responsibility of the customer.
8. TMI warranty covers 1 year of parts and 90 days for labor.

I understand TMI's warranty Inspection and repair policy

Print

Signed

Date