



Warranty Inspection and Repair Policy
For Authorized Repair Centers

1. Sign this Warranty Inspection and Repair Policy to show you have read and understand the following steps.
2. Please E-mail or Fax this form to TMI (310)323-8397 (fax)
3. Call TMI (310) 323-1134- to inform us of the issue, and to provide information (RGA#, serial #, Model# etc.)
4. Inspect unit to determine if the problem is covered under TMI's warranty.
Sending any photos or necessary documents to TMI if the repair center is unsure.
5. If under warranty, up to 1 hour of labor is covered, with a minimum of 15 minutes. Time covered is dependent on the job. Covered parts will be provided by TMI.
6. If the item is not under warranty the inspection and/or repair costs will be the responsibility of the customer.
7. TMI covers 1 year for parts and 90 days for labor.

I understand TMI's warranty Inspection and repair policy

Print

Signed

Date